

Virtual Inspection Test Square Assessment

Test Square (before Virtual Assist collaboration)

- Mark tabs with anomalies with a single slash
- Specifically mark damage due to nails with an 'N' in lieu of a slash
- Specifically mark obvious blisters with a 'B' in lieu of a slash
- Do not mark or write anything outside of the test square

Test Square (during Virtual Assist collaboration)

- Show anomalies to the adjuster
- If adjuster agrees that slash is indicating a tab with a damaging hail impact, the slash should remain as marked
- If adjuster feels anomaly on tab marked by a slash is something other than a damaging hail impact, adjuster should advise inspector how to mark the tab
- At adjuster direction, inspector should write H=# and/or W=# above the test square to indicate the number of damaged shingles per adjuster inspection

Test Square (with NO Virtual Assist collaboration)

- Mark tabs with anomalies with a single slash
- Specifically mark damage due to nails with an 'N' in lieu of a slash
- Specifically mark obvious blisters with a 'B' in lieu of a slash
- DO NOT mark or write anything outside of the test square
- Close up, focused photos should be provided to show an appropriate sampling of the anomalies marked within the test square
- A photo should be taken (from the lower side of the test square if possible) capturing the full test square to give the adjuster an overview of the markings
- Indicate number of hail and/or wind damaged shingles on the roof form ONLY